New ThinkPad X200s GMP notebook models feature a three-year on-site special bid warranty and 3 GB standard memory

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Overview

To complement the ThinkPad® X200s program, Lenovo® offers new international models through the Global Models Plus (GMP) program with three-year on-site warranty and 3 GB standard memory.

These models (machine type 7470) are available only to qualified customers through special bids. The Lenovo Special Bids pricing group or LE Direct will work with Lenovo representatives on this offering.

The warranty and maintenance service offerings available for these models are the same as those announced in Hardware Announcement ZG08-0809, dated September 23, 2008.

For additional system features and technical information refer to Hardware Announcement ZG08-0667, dated September 23, 2008.

Planned availability date

Availability will be determined during the special bid process.

Additional information

All offers are subject to availability. Lenovo reserves the right to alter product offerings and specifications at any time without notice. Lenovo is not responsible for photographic or typographic errors.

Lenovo makes no representation or warranty regarding third-party products or services.

Product number

Mobile products

EMEA Machines

Description	Genuine Windows® Vista Business 32 Order Number	Machine Type	Model
ThinkPad X200s (12.1-in WXGA+ TFT (1440 x 900) LED Backlight, Mobile Intel® GS45 Express chip set, Mobile Intel GMA 4500MHD, Integrated Bluetooth wireless, Integrated fingerprint reader, Intel Core 2 Duo processor SL9400,	NS58T##	7470	8TG

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160 GB / 5400 rpm HDD,
Modem, 5-in-1 Media Card reader,
Mini-PCIe, Express Card,
3 GB (2 GB + 1 GB) memory, no WWAN,
Intel Wireless WiFi Link 5100 AGN (1 x 2),
Genuine Windows Vista Business 32,
6-cell Li-Ion battery)

Note: The last two digits (##) of the EMEA order number are
language dependent (French = FR, German = GE,
Spanish = SP, and so on)

Announcement countries

All European, Middle Eastern, and African countries.

Terms and conditions

This product is available from Lenovo under the terms and conditions for purchase.

Warranty and service

The warranty period is three years.

Warranty period

- System hardware: Three years on parts and labor (machine type 7470)
- System battery: One year

Optional Lenovo features initially installed in a Lenovo system carry the same warranty period as the system. If installed after the initial system installation, they carry the balance of the system warranty or the optional feature warranty, whichever is greater.

Warranty service

If required, your service provider provides repair or exchange service depending on the type of warranty service specified for the machine. A service technician will attempt to resolve your problem over the telephone. You must follow the problem determination and resolution procedures. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations. Additional charges may apply outside your service provider's normal service area. Contact your local service provider representative or your reseller for country- and location-specific information.

Customer replaceable unit (CRU) service

Under CRU service, your service provider will ship CRUs to you for installation by you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. CRUs that are easily installed by you are called self-service CRUs, while optional-service CRUs may require some technical skill and tools. Installation of self-service CRUs is your responsibility. You may request that a service provider install optional-service CRUs under one of the other types of warranty service designated for your product. An optional service offering may be available from Lenovo to have Lenovo install self-service CRUs for you. You can find a list of CRUs and their designation in the publication that is shipped with your product or at

http://www.lenovo.com/CRUs

The requirement to return a defective CRU, if any, will be specified in the materials shipped with a replacement CRU. When return is required, return instructions, a prepaid return shipping label, and a container will be included with the replacement CRU. You may be charged for the

replacement CRU if your service provider does not receive the defective CRU within thirty (30) days of your receipt of the replacement.

On-site service

Under on-site service, your service provider will either repair or exchange the product at your location. You must provide a suitable working area to allow disassembly and reassembly of the Lenovo product. For some products, certain repairs may require your service provider to send the product to a designated service center.

International Warranty Service (IWS)

IWS is available during the warranty period to customers who travel or relocate to countries where their computer is sold and serviced by a service provider authorized to perform warranty service. Eligible Lenovo computers are identified by their four-digit machine type.

You can obtain IWS through the method of service, such as CRU, depot, carry-in, or on-site, provided in the servicing country. Service methods and procedures vary by country, and some service or parts may not be available in all countries. Service centers in certain countries may not be able to service all models of a particular machine type. In addition, some countries may have fees and restrictions that apply at the time of service.

Note: Due to the earth's magnetic field, CRT monitors are manufactured to work in northern, southern, and equatorial regions of the earth and may not produce a satisfactory image when moved between them. Any required adjustment (if possible) is not covered under IWS and may be subject to a chargeable action. The magnetic field does not affect flat-panel LCD monitors and ThinkPad LCD displays.

Licensing

Programs included with this product are licensed under the terms and conditions of the license agreements that are shipped with the system.

Lenovo ThinkPlus® and Lenovo ThinkPad Protection warranty upgrades

The announced Lenovo ThinkPad machine types are eligible for Lenovo ThinkPlus warranty upgrades and post warranty offerings. They are also eligible for Lenovo ThinkPad Protection (TPP) warranty upgrades. Lenovo ThinkPlus and TPP provide a higher level of service than that provided under the Lenovo base warranty.

Note: Only one warranty upgrade per machine serial number can be active. A post warranty offering can be added when a warranty upgrade is active and will become active at the end date of the base warranty period or warranty upgrade end date if later.

Lenovo Business Partner and Distributor Channels EMEA Region 1

Lenovo ThinkPlus and Lenovo TPP are specific to the machine types and products listed.

Lenovo ThinkPlus or TPP Offering	L No.	Upgrade Type	Ordering Part Number
For MT 7470 with 3-yr on-site service NBD* base warranty:			
4 Yr On-Site Service NBD*	L524	ThinkPlus	41E9879
3 Yr On-Site Service NBD*+ HDD***	L660	ThinkPlus	46D5028
1 Yr Courier Collect Post Warranty	L527	ThinkPlus	10N3143
1 Yr On-Site Service NBD* Post Warranty	L528	ThinkPlus	10N3144
3 Yr ThinkPad Protection**	L580	TPP	41K0473
3 Yr On-Site Service NBD* + TPP** +HDD****	L666	TPP	46D5034

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4 Yr On-Site Service NBD* + TPP**   L579   TPP         41K0426
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Notes:
* NBD = Next business day response target.
** TPP will always be dealt with as courier collect.
*** HDD = The customer or appointed representative may retain any or all hard disk drives or solid state drives removed from the machine if it has been replaced as part of the repair process or if the machine is to be removed from the customer's control or presence. Any or all HDDs or SSDs can be removed and retained by the customer or appointed representative.

These offerings do not include coverage for the ThinkPad main (system) battery or tablet stylus.

EMEA Region 1 announcement countries for the included Lenovo ThinkPlus L No. Pacs

Announcement is restricted to the following countries:

Austria	Belgium	Denmark	Finland	France*
Germany	Ireland	Israel	Italy	Luxemburg
Netherlands	Norway	Portugal	Spain	Sweden
Switzerland	UK**			

EMEA Region 1 announcement countries for the included Lenovo TPP L No. Pacs.

Announcement is restricted to the following countries:

Austria	Belgium	Denmark	Finland	France*
Germany	Ireland	Italy	Netherlands	Norway
Portugal	Spain	Sweden	Switzerland	UK**

Notes:
* Excludes DOM/TOM and all other overseas territories and dependencies.
** Mainland U.K. only for on-site Services.

Lenovo Business Partner and Distributor Channels - EMEA Region 2

Lenovo ThinkPlus and Lenovo TPP are specific to the machines and products listed.

Lenovo ThinkPlus or TPP Offering	C/L No.	Upgrade Type	Order Part Number
For MT 7470 with 3-yr on-site service NBD* base warranty:			
4 Yr On-Site Service NBD*	C588	ThinkPlus	41K0489
3 Yr On-Site Service NBD*+ HDD***	C657	ThinkPlus	46D5025
3 Yr ThinkPad Protection	L580	TPP	41K0473
4 Yr On-Site Service NBD* + TPP**	L579	TPP	41K0426

Notes:
* NBD = Next business day response target.
** TPP will always be dealt with as courier collect.
*** HDD = The customer or appointed representative may retain any or all hard disk drives or solid state drives removed from the machine if it has been replaced as part of the repair process or if the machine is to be removed from the customer's control or presence. Any or all HDDs or SSDs can be removed and retained by the customer or appointed representative.

These offerings do not include coverage for the ThinkPad main (system) battery or Tablet Stylus.

EMEA Region 2 announcement countries for the included Lenovo ThinkPlus C No. Pacs.

Announcement is restricted to the following countries:

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Bulgaria*    Croatia        Czech Republic    Greece
Hungary      Poland         Romania           Slovakia
Slovenia**   South Africa   Turkey

Notes:
*    Bulgaria is limited to Sofia for on-site service.
**   Slovenia is limited to 50 km of Ljubljana for on-site
     service.

EMEA Region 2 announcement countries for the included Lenovo
TPP L No. Pacs.

Announcement is restricted to the following countries:

Czech Republic*   Greece   Poland*    South Africa

Notes:
* TPP will be serviced by the Lenovo Authorized Warranty
  Service Provider(AWSP) Network in these countries.
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Prices

For all local charges, contact your sales representative.

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